

Lower Providence Township Sewer Authority

100 PARKLANE DRIVE • EAGLEVILLE, PA 19403
(610) 539-6161 FAX (610) 539-4795

March 1, 2011

Dear Sewer Authority Customer:

The purpose of this letter is to inform you of a situation the Sewer Authority is dealing with that affects all Lower Providence Township Sewer Authority customers and requires your cooperation in order to reach a resolution.

The Department of Environmental Protection (DEP) has informed the Sewer Authority that our sanitary sewer system is overloaded and we have been directed by DEP to reduce the overload conditions or we will be fined. This overload condition is referred to as I/I, Inflow and Infiltration.

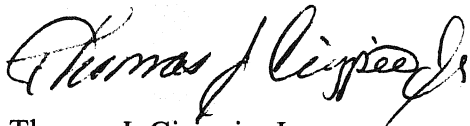
Over two years ago the Sewer Authority began extensive testing and investigation of the system in order to identify the source of I/I. During normal conditions, the system works fine. However, during periods of heavy rain the amount of water that gets into the system increases significantly. The result of our investigation has determined that the overload condition is being caused by something other than leaks in our main lines or manholes. We suspect that many homes may have sump pumps connected to the sanitary sewer line.

The next phase of our investigation is to inspect each building connected to the system in order to eliminate this potential source of I/I. There will be two Authority Employees performing the inspection on each property. They will need access to your basement or the lower level of your building. They will be looking for the location of your sump pump and for the sump pump discharge pipe.

There will be a notice posted on your Sewer Rental Bill asking you to contact the Sewer Authority when we are ready to inspect your area of the Township.

Thank you in advance for your cooperation with this matter.

Sincerely,
Lower Providence Township Sewer Authority



Thomas J. Cicippio, Jr.
System Superintendent