

**For the latest information on storm recovery efforts, text “*Montcolda*”
to 888-777**

What to do if your property (residence or business) was damaged:

1. Fill out this form: <https://veoci.com/veoci/p/links/MontcoDamageAssessmentForm> (only one submission per household)
 - This is for MONTGOMERY COUNTY residents ONLY.
2. If you need assistance with clean-up, call the Hurricane Ida Crisis Cleanup Hotline at **(844) 965-1386**.
 - Assistance provided
 - Cutting fallen trees
 - Removing affected drywall, flooring, and appliances
 - Tarping roofs
 - Mitigating mold
 - These services are performed by volunteers and will be provided at no cost to the resident.
 - Service is not guaranteed, however, as resources are limited.
3. If you need assistance with a place to stay, the American Red Cross has opened a shelter at the Norristown High School, located at 1900 Eagle Drive, Norristown, PA 19403.
 - This is a pet friendly shelter
 - If possible, pet owners should bring food, a crate, a sheet or blanket, and a bowl. These items will be supplied if a pet owner is unable to provide them.
4. [Montgomery County Mobile Crisis](#) provides support 24 hours a day, 7 days a week at **1-855-634-HOPE (4673)**. This service is available to anyone in Montgomery County, including children, teens, adults, and families.

IMPORTANT: If you have homeowners, renters, or commercial insurance, be sure to contact your insurance agent to receive instructions on how to file a claim.

On Wednesday, September 8 and Thursday, September 9, Montgomery County will open a Multi-Agency Resource Center (MARC) for residents affected by Hurricane Ida. At the MARC, residents will have access to representatives from municipal, County, and State emergency management agencies; non-governmental disaster relief organizations; elected officials; and various County and State government human services agencies. **The hours of operation and location will be announced when plans are finalized.**

For any other unmet needs, you can contact Michael Rohlfing, Lower Providence Emergency Management Coordinator, at (610) 635-3546.